

VSS-1 Skype Links - Frequently Asked Questions



1. Question: Which Video Conferencing System products work with VSS-1 to provide Skype interoperability?

Answer: Most existing standards based H.323 & SIP room based videoconferencing systems can interoperate with Skype clients via the VSS-1 system. Some HD systems require the VSS-1-HD version.

Here are the links to more information on VSS-1 Skype links to the major vendors:

- Cisco Tandberg systems - www.lpcn.com/skype/tandberg/index.htm
- Polycom Systems - www.lpcn.com/skype/polycom/index.htm
- Sony Systems - www.lpcn.com/skype/sony/index.htm
- LifeSize Systems - www.lpcn.com/skype/lifesize/index.htm

2. Question: Can VSS-1 interoperate with Windows PC & Laptop based Skype clients?

Answer: Yes. For best results, remote Skype users should upgrade to the current Skype PC client (version 5.5 or above). Here are the links for the downloads – for the current Windows version - www.skype.com/intl/en-us/get-skype/on-your-computer/windows/ and the Windows (Business Version) - www.skype.com/intl/en-us/business/download/

The business version of Skype has the same features as Skype. The main difference is that Skype – business version comes with a Windows Installer Package (MSI). If you are responsible for the management of Skype within your company, this allows you to deploy the same version of Skype to all appropriate employees at the same time. By using the Windows Installer Package installation, you can manage version control of Skype and ensure that everyone in your company is using the same version.

3. Question: Can VSS-1 interoperate with a Mac-based Skype client?

Answer: Yes. For best results, users should upgrade to the current Skype Mac client (version 5.3 or above). Here are the links for the downloads – for the current Mac version - <http://www.skype.com/intl/en-us/get-skype/on-your-computer/macosx>

4. Question: Can VSS-1 interoperate with mobile-based Skype clients?

Answer: Yes. Audio & Video calls are supported with many different mobile devices (iPhone, iPad, Android). Here are the links to current versions for the mobile Skype clients:

- Android - <http://www.skype.com/intl/en-us/get-skype/on-your-mobile/download/skype-for-android/> ,
- iPhone - www.skype.com/intl/en-us/get-skype/on-your-mobile/download/iphone-for-skype/ ,
- Symbian - www.skype.com/intl/en-us/get-skype/on-your-mobile/download/skype-for-symbian/ ,
- iPad - www.skype.com/intl/en-us/get-skype/on-your-mobile/download/ipad-for-skype/ ,
- Skype on Verizon - www.skype.com/intl/en-us/get-skype/on-your-mobile/skype-mobile/

5. Question: Can VSS-1 interoperate with Skype TV?

Answer: Yes. You can connect via VSS-1 to Skype on your current TV - www.skype.com/intl/en-us/get-skype/on-your-tv/skype-blu-ray-and-tv , by using a Skype-ready Blu-ray™ player and TV webcam. You can connect via VSS-1 to new Skype-ready TVs - www.skype.com/intl/en-us/get-skype/on-your-tv/skype-ready-tv . You could reach colleagues, friends and family anywhere in the world.

VSS-1 Skype Links - Frequently Asked Questions

6. Question: Will VSS-1 interoperate with regular audio phones (PSTN) and Mobile phones?

Answer: Yes. Audio calls are supported. You can make or receive regular phone calls & Mobile phone calls through VSS-1. You just need Skype Credit on your account or have a Skype Subscription account (Skype In/Out minutes).

7. Question: If VSS-1 is logged into Skype, can a user still call other non-Skype video systems?

Answer: Yes. When VSS-1 is logged into Skype it can maintain standards-based communications with other video conferencing end points.

VSS-1 and Skype – Operations, Use and Features

1. Question: What version of Skype does VSS-1 use?

Answer: VSS-1 uses the latest Windows Business version of Skype.

2. Question: How are Skype future updates handled?

Answer: Skype has an update feature from the Skype main window – Click on Help/Check for Updates.

3. Question: If VSS-1 is logged into Skype, are there any feature restrictions? **Answer:** No

4. Question: How do you create a Skype account for VSS-1?

Answer: Simply go to the Skype home page (www.skype.com), download software (PC, MAC, etc) and create a user profile. You can also use an existing Skype user profile. For most organizations & business purposes, it's recommend that you use the Skype Manager™, the simple way to manage Skype accounts, create accounts, allocate credit and assign features.

5. Question: How do you make a Skype call?

Answer: It is quite simple. Once you've logged into your Skype account (see above for directions), then choose a contact in the local directory and select OK.

6. Question: If a person uses their existing Skype user name, what happens when both my PC and VSS-1 are registered and logged in?

Answer: Both devices will ring when receiving an incoming call. The user can select which device to answer based on their preference. Once connected, all other devices stop ringing.

7. Question: Can a user set their Call Privacy or Skype Auto Logout settings via VSS-1?

Answer: Yes. All standard Skype features are available through the User Preferences/Skype tab.

8. Question: Can VSS-1 select its bandwidth preference when using Skype?

Answer: No. Skype manages all bandwidth automatically and will attempt to provide the best quality for all video & audio calls – managing factors including bandwidth, & end-point processing capacity

9. Question: What are the different call scenarios are supported by VSS-1 when using Skype?

VSS-1 Skype Links - Frequently Asked Questions

Answer: Your VSS-1 system can support - Skype Point to Point calls, Multi-Site Room to Room calls (via H.323), and Skype Group Video Conferencing calls can each be supported. Each of these types of videoconference call can be supported:

- Point-to-Point - from your conference room to one remote or mobile user on Skype iPhones, iPads, PCs, Laptops or Macs,
- Multi-Site - from a group of room systems to one remote or mobile user on Skype iPhones, iPads, PCs, Laptops or Macs,
- One conference room system to a group of Skype users via the Group Video Conferencing feature,
- Multi-Site room systems to a group of Skype users via the Group Video Conferencing feature.

10. Question: What resolutions and frames per second (fps) support can I expect when making a Skype call?

Answer: Call quality is affected by factors including network bandwidth and camera quality. How much Bandwidth does Skype need? www.1pcn.com/skype/support/bandwidth/index.htm What difference does camera quality make? www.1pcn.com/skype/support/video/index.htm

11. Question: Can VSS-1 Record & Streaming out live video calls?

Answer: With the VSS-1 System, in addition to the Skype Interface, you also get utilities to record video calls. Also you can stream out the live video sessions to up to 50 users on the web (the remote users can see the live or recorded video using Windows Media Player).

12. Question: What's the best way to get started with a Skype project in our conference room?

Answer: What model video conference room system & screen do you have now . . . or need in the future? [Here are the first few steps to help you get started with Skype in your conference room:](#)

Step 1 - Test your Skype Audio & Video, and your IP bandwidth in your Conference Room

Do you have a Skype account and a Skype Ready Laptop or PC in your conference room? It's good to double check in each new room location. Can you make a test audio call to Skype echo123 or to someone on your Skype contact list? Do you have enough bandwidth? How fast is your internet connection in the room? What are the upload and download speeds? Check it with these tools: <http://www.speedtest.net/> and <http://www.speakeasy.net/speedtest/>

Do you have any firewall issues that block Skype or real time Audio/Video? Do you have the latest version of Skype installed? Often the simplest is to use Wi-Fi wireless connections. They are often already in place in conference rooms. Wired connections are possible too but there may be added firewall issues.

Step 2 - Connect your PC/Laptop directly to your room video LCD/Plasma screen & speakers

Do you have the right Audio & Video Cables for your screen and Laptop or PC? This is a free step too . . . if you have the right Laptop or PC and cable and Room LCD/Plasma. The VSS-1 system uses just a single HDMI cable, but there are many other possibilities. With this step complete, the remote Skype participants (either just one or a group on a Skype GVC video call) can be seen & heard on the room LCD/Plasma screen & speakers.

Complete this form for more information on VSS-1, the other required project steps and [Free Skype Links - http://www.1pcn.com/skype/free_link/free_skype_link.htm](http://www.1pcn.com/skype/free_link/free_skype_link.htm)