

# Polycom Required Support

## Product Line Reference

As of November 2, 2009, please ensure a support contract line item is included on sales of the following Polycom visual communication solutions and select voice solutions:

### **Telepresence and Video Solutions**

Polycom® RealPresence™ Experience High Definition (RPX™ HD) Series  
Polycom Telepresence Experience High Definition (TPX™ HD) Series  
Polycom HDX Room Telepresence  
Polycom HDX Personal Telepresence  
Polycom HDX Executive Collection  
Polycom HDX Media Centers  
Polycom QDX Series  
Polycom VSX Series  
Polycom V-Series  
Polycom Vertical Solutions Product Line  
Polycom Custom Products

### **Video Conferencing Infrastructure**

Polycom RMX Series  
Polycom MGC™ Series

### **Management Applications**

Polycom Converged Management Application™ (CMA™)  
Polycom Distributed Media Application™ (DMA™)  
Polycom PathNavigator™  
Polycom Global Management System™  
Polycom WebCommander™

### **Recording and Streaming**

Polycom Video Media Center™ (VMC™)  
Polycom RSS™

### **Security and Remote Access**

Polycom Video Border Proxy™ (VBPT™) Series

### **Polycom Voice**

Polycom VVX™ 1500C